



# Consumer Credit Index



Personal Finance



Credit Card



Mortgage

# 2019

## QUARTERLY REPORT

## CONSUMER CREDIT APPLICATION

Consumer Credit Application represents an intention of consumers to acquire credit in form of Personal Finance, Credit Card or Mortgage.

**11.44%** overall percentage change of Consumer Credit Application quarter on quarter

### Personal Finance application



12%



### Credit Card application



-20%



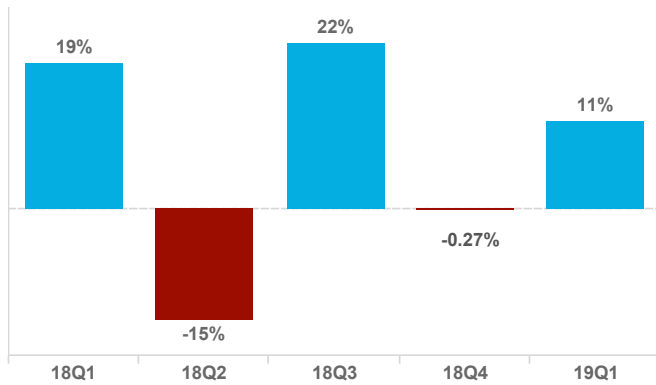
### Mortgage application



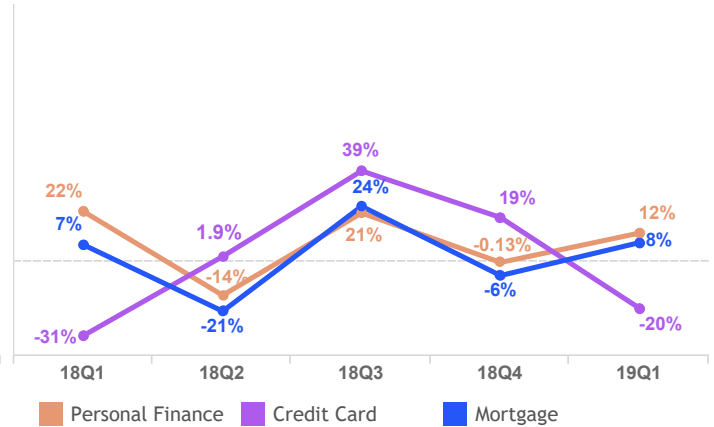
8%



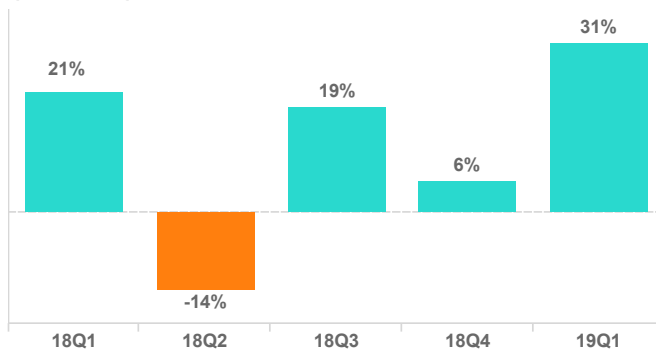
Percentage change in the number of Consumer Credit Application quarter-on-quarter



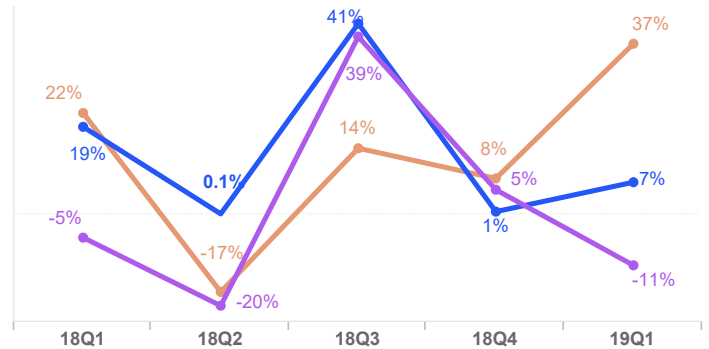
Percentage change in the number of Consumer Credit Application by type quarter-on-quarter



Percentage change in the amount of Consumer Credit Application quarter-on-quarter

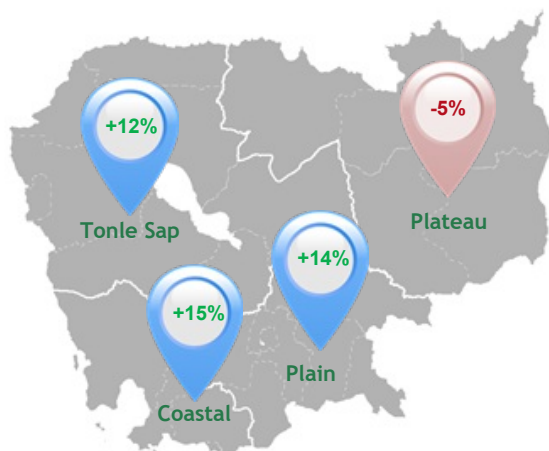


Percentage change in the amount of Consumer Credit Application by type quarter-on-quarter





PERSONAL FINANCE APPLICATION

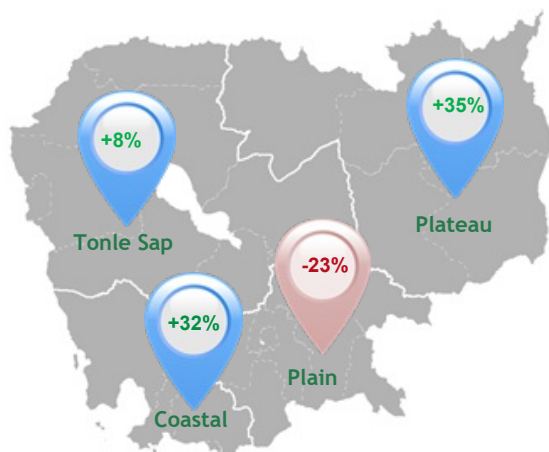


**+12%**

overall percentage change across the regions



CREDIT CARD APPLICATION

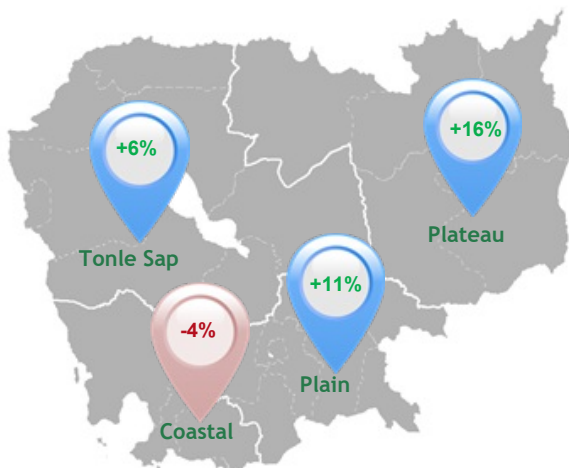


**-20%**

overall percentage change across the regions



MORTGAGE APPLICATION



**+8%**

overall percentage change across the regions

## CONSUMER CREDIT PERFORMANCE

Consumer Credit Performance indicates the actual situation of consumer loan as of the reporting quarter.

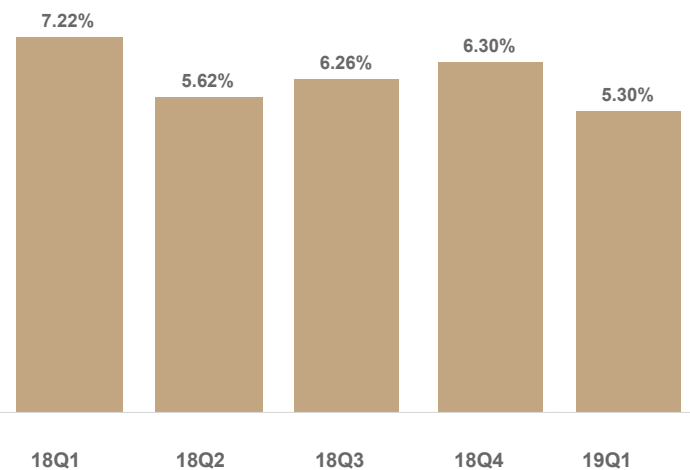
Account increase quarter on quarter

**+ 5.30%** 

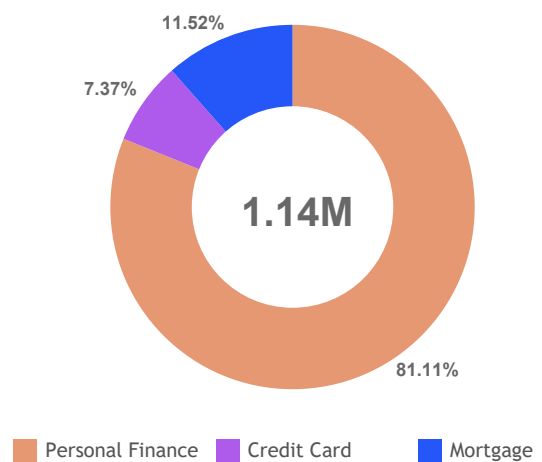
Balance increase quarter on quarter

**+ 7.45%** 

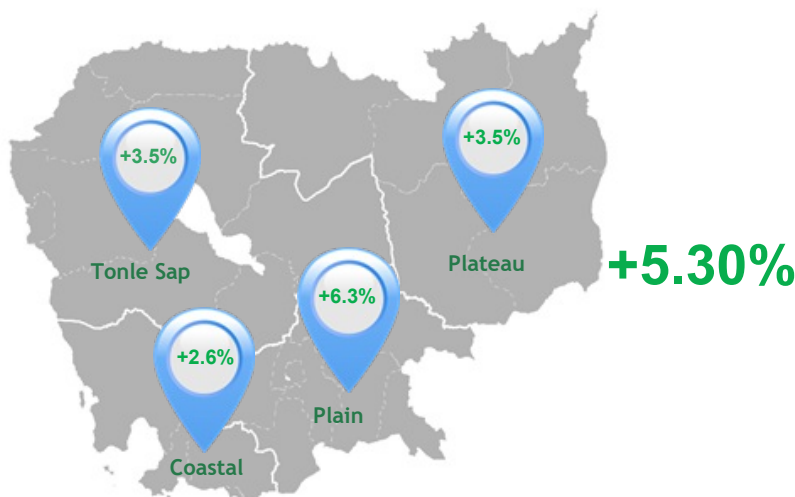
Percentage change of consumer loan accounts quarter-on-quarter on Personal Finance, Credit Card, Mortgage



Consumer loan accounts by type as of March, 2019

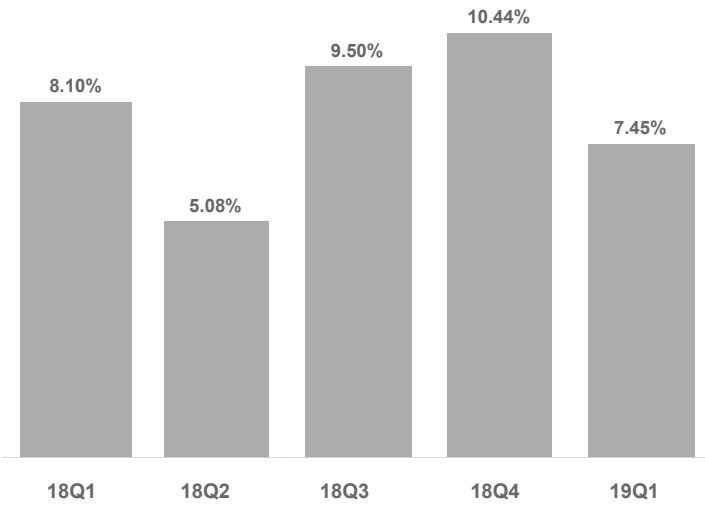


## PERCENTAGE CHANGE OF LOAN ACCOUNTS BY REGIONS

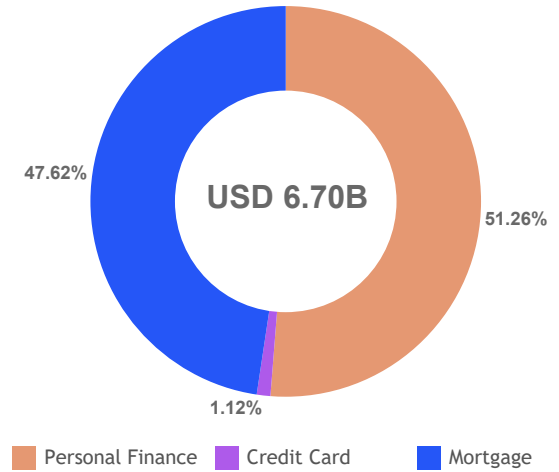


overall percentage change across the regions on Personal Finance, Credit Card, Mortgage

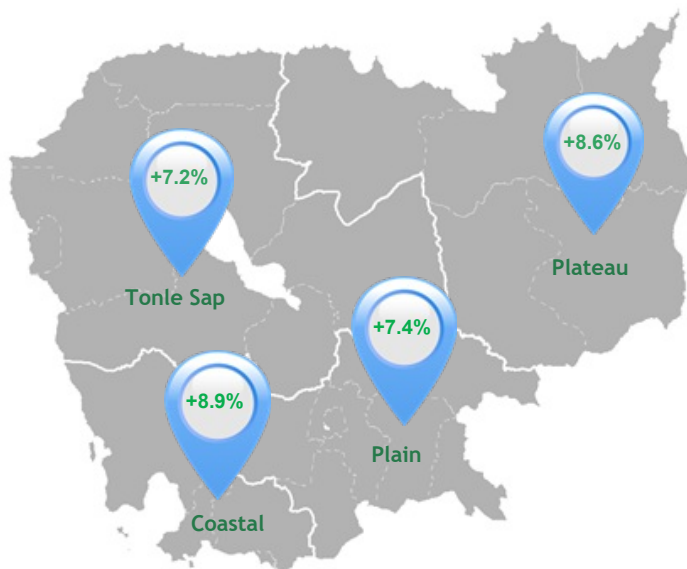
Percentage change of consumer loan balance quarter-on-quarter on Personal Fianance, Credit Card, Mortgage



Consumer loan balance by type as of March, 2019



PERCENTAGE CHANGE OF LOAN BALANCE BY REGIONS

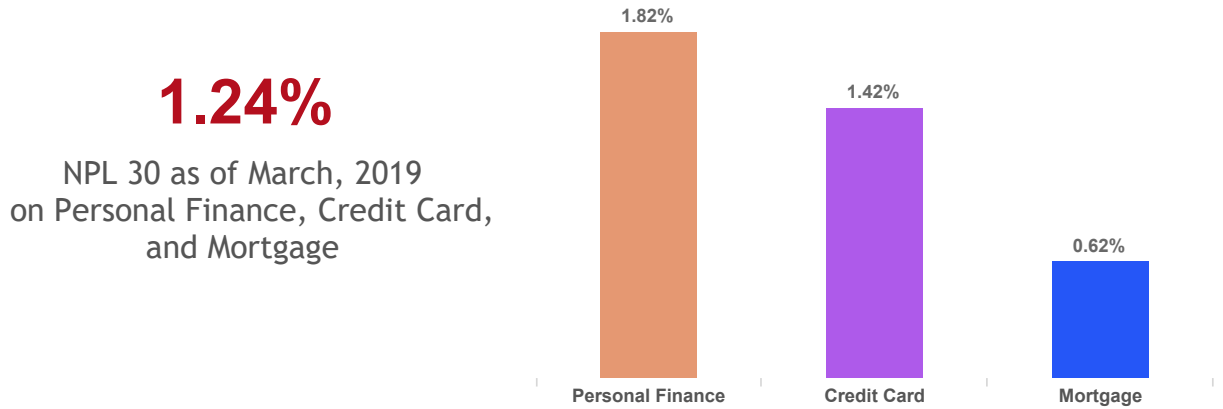


**+7.45%**

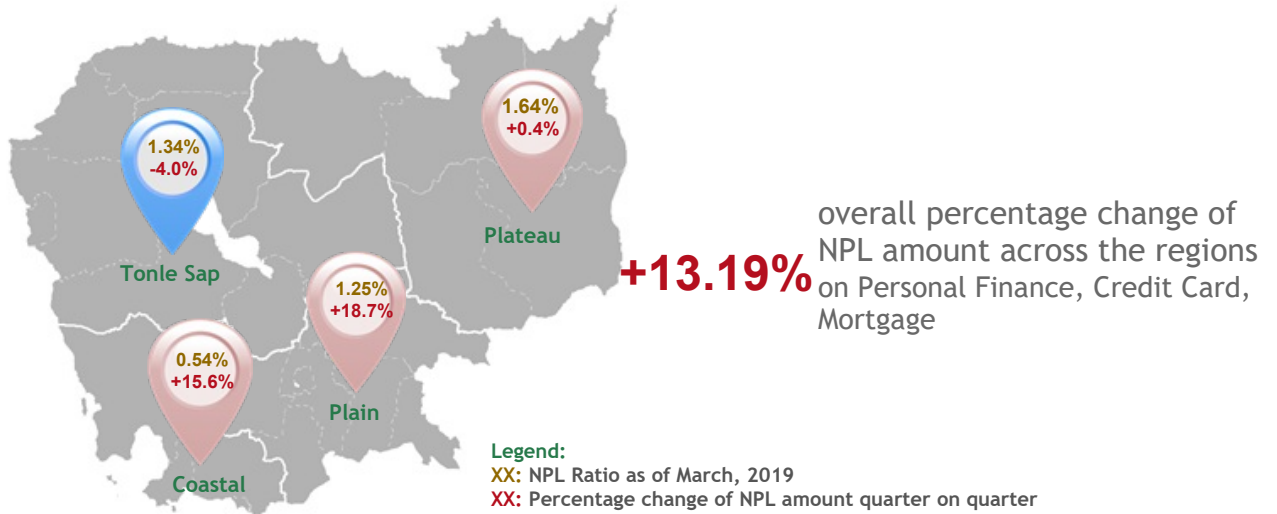
overall percentage change across the regions on Personal Fianance, Credit Card, Mortgage

## CONSUMER CREDIT QUALITY

Consumer Credit Quality measured by using the ratio of 30 days plus past due. It reflects the performance of loan as of the reporting quarter.

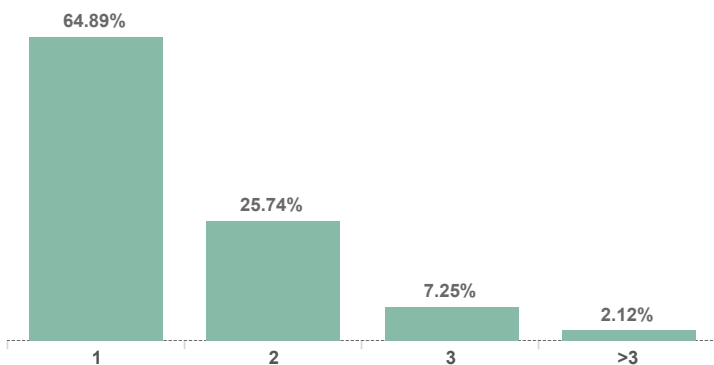


### NPL VARIATION

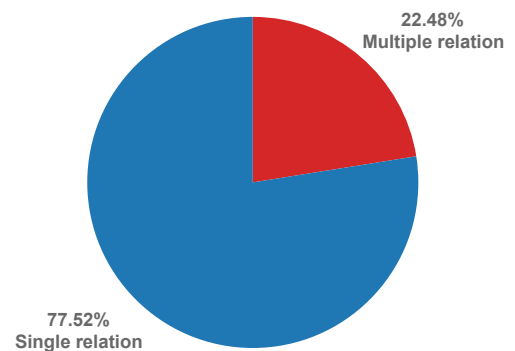


### MULTIPLE LOAN RELATIONSHIP

Multiple loan accounts holding  
on Personal Finance, Credit Card, Mortgage



Financial Institution Relationship  
on Personal Finance, Credit Card, Mortgage



For more information please contact

Credit Bureau Cambodia (CBC)



S.Phay@creditbureau.com.kh



+855 86 999 760

### About Credit Bureau Cambodia (CBC)

Credit Bureau Cambodia is the leading provider of credit information, analytical solutions and credit reporting services to banks, microfinance institutions, lending companies, credit operators and consumers in the Kingdom of Cambodia.

The CBC has been created in March 2012, with a strong support from the National Bank of Cambodia (NBC), the Association of Banks of Cambodia (ABC), the Cambodian Microfinance Association (CMA) and the International Finance Corporation (IFC).

The CBC promotes greater financial stability by providing accurate real time data to consumers and industry that helps them control the financial aspects of their businesses. It allows businesses to manage credit risk, prevent fraud and automate decision-making. The CBC also helps individuals to check their credit report to ensure they have access to loans and finance and to protect themselves against identity theft.

The CBC is a joint venture between Credit Bureau Holding Cambodia (represented by the ABC and CMA) and Equifax Cambodia Holding who has significant global footprint operating leading credit bureaus. Equifax Cambodia Holding is a Singapore incorporated company established as a joint venture between Asia Credit Bureau Holdings Pte Ltd(ACB), a Singapore-based company and Equifax.

CBC Quarterly Consumer Credit Index measures the volume of Consumer Credit Application that goes through the CBC's system by having its member uploading the information into its system. This index is covering three main parts which are: Consumer Credit Application, Credit Performance and Credit Quality.

#### DISCLAIMER

Purpose of the CBC release intents as a contemporary contribution to data and commentary in relation to credit activity in the Cambodia economy. The information in this release is general in nature, is not intended to provide guidance or commentary as to the CBC's financial position and does not contribute to any legal aspect.